

Happy Customers are writing us...

Hello Harold,

Sorry for only getting to e-mail you now but I've been abroad for the past week. I picked up the ring yesterday from the postal depot. Wow! It's beautiful, I can't stop looking at it! It is truly stunning. I can't wait to show her the ring!

I'll keep you posted on how things go and her reaction of course! I will be in touch no doubt regarding the rings in the future but for now, can I just say one more time, a sincere and massive thanks for all your expert help and guidance. I'm very lucky to have dealt with you!

Keep up the fantastic work and I'll talk to you soon.

Kindest regards,

Ciaran

Hi Harold

The stone arrived yesterday and it is gorgeous!  
Thank you so much for all your help and guidance.  
I really do appreciate the effort you went to which was the same experience we had when buying the diamond. This shows what a professional you are and how consistent your support is in sourcing a quality stone regardless of the price.  
Thank you so much for everything and it has been a pleasure dealing with you again.  
I look forward to the next time!  
Lourda

Harold,

Just a short mail to thank you very much for all your help over the past weeks and for guiding us in and for creating an amazing ring for us. Cathy is over the moon with it and soooooo delighted. The complements have been flowing in as well ☐

I went to insure it and the insurance company requested an Irish valuation which I got yesterday of €11,000 which he said was at the low end of its value!!!!

( sold for 6,300 Euro only !)

So once again thank you for your help, knowledge and guidance in our path to choosing the ring of our dreams,

Regards

Carl

Hi Harold,

I just wanted to drop you an email now that I'm back in Australia and settled into work.

Thank you so much for the work you and your team did when we came in to get the ring made last week. I know it was such a tight schedule and you did amazingly to get it completed in time for us to make our train and connecting flight back to Australia.

I absolutely love the ring. It is so beautiful and right for my hand.

We will most definitely be your "ambassadors" and will recommend you to everyone.

I posted back the stamped tax form by registered post on Friday so it should be with you in the coming week or two.

Thank you again - we will be in touch again regarding the wedding rings.

Kind Regards,  
Maeve & Jonathan

Hi Harold

My ring arrived! I'm so so pleased with it, thank you so much. I will never take it off my finger!

I will tell everyone about the great experience I had in your shop and the amazing service you provide.

Thank you so much

Kind regards

Sinead

**Harold,**

**We love dealing with you as we appreciate your approach and how open and honest you are and we have song your praises to many people.**

**Let me know the payment details or deposit you require.**

**Thanks**

**Regards**

**Pat**

Hi Harold/William,

Thank you very much!! - you have two very happy customers here!  
The ring is fantastic and just what we had imagined so a big thank you to both of you and all your other staff who pulled this together!

thanks again we're thrilled with the ring!

Jono

Hi Harrold & William,

We recieved our wedding bands in the post on monday morning. We are delighted with them. Af ,

Myself & Brioni would like to thank you both for your excellent service, efficiency and professionalism.  
You were a pleasure to work with and we look forward to dealing with you again in the future,

Thanks & best regards,  
Shane & Brioni

Harold,

Good morning.

I wish to confirm we received the ring on Friday last. It truly is a fine piece of work. The level of detail and design make it a unique ring. We are very grateful for your efforts.

Regards,

Gary

Hi Harold,

I came back from Sicily yesterday and got the rings  ,  € œ WOW is all I can say they are absolutely beautiful. Far exceeded my expectations. Thank you so much again for everything. You were great to deal with it and made the whole process very easy for both Ferdi and I.

I am a happy lady wearing the ring today ☐

Ashling

Hey Harold,

Just to let you know the rings arrived safe and sound. They are both perfect. :-)

I absolutely love my ring and it is stunning with my engagement ring. We cannot recommend you enough to our family and friends. Top class product and service!! Thank you so much for all your help and

advice!

I will be in touch after Christmas to have my engagement ring serviced before the wedding.

Thanks,  
Louise & Alan

Dear Mr. Harold

Firstly I would like to say that you have produced some beautiful piece so jewellery for many of my friends and I am very impressed by your work.

I am recently engaged and I am looking for a ring so of course I wanted to contact you. I think it would be best to send you a picture of the ring that I desire. It would ideally be 1ct. Emerald cut colour I and vs2. The reason I have given you these is that I think this would be most in our budget. I hope to hear from you soon.

Kind regards,  
Grace.

**My comments: At home maybe but here for your budget you'll enjoy a higher quality !**

Harold

The rings arrived and Fiona is thrilled. Many thanks for all your help. We will recommend your establishment to some couples we know who are getting married in the next year or two.

Thanks again

Stephen & Fiona

Hi Harold,  
I hope this email finds you well!  
I just want to say thank you so much for your guidance and work on my engagement ring. It is more beautiful than I could have imagined

and I know that I will treasure it always. We have been flooded with compliments!!! I will be sure to pass your information on to all my friends with glowing reviews! Thanks again!

Best Aisling

Dear Harold,

Many thanks for creating our beautiful engagement ring. We are delighted with the finished product. We have received lots of positive comments, even from strangers about our ring.

I so love it. I can't stop looking at it throughout the day. Thanks again for creating such an exquisite piece. You can use these comments as a reference if you so wish.

All the best,

Fidelma & Eoin Galway, Ireland

Dear Harold

Greetings from Dublin, Ireland.

My fiance and I met with you originally in July 2013 and then returned in September 2013 to collect a ring. We got engaged on the 20th September 2013 in De Kruidentrium, ( Antwerp Botanical Gardens ) considering that it is associated with Saint Elizabeth and Eilis' real name is Elizabeth.

I just wanted to let you know that we are very happy with the final product and everyone that Eilis meets always comments on her ring.

Recently, we had to have the ring valued (*yes by an Irish valuer!*) for our house insurance contents. We were happy with the valuation which was 1.6 times what we paid you. A copy is included for your interest. Should you use this with any clients as part of your education session with them, we would appreciate your discretion with the name  
XXXXXX

We hope to return to Antwerpen at the end of summer 2014 to discuss with you the design and purchase of wedding bands. We look forward to a return trip to Antwerpen.

Best wishes

Eamonn

Hi Harold,

I wanted to say a huge thank you to you. My ring is beyond expectation. The workmanship is absolutely amazing. I would never have been able to get this here. We will see you for our bands next year. I'm also gonna send my sister to you too. She is hoping to get engaged soon. We wish you and your team a very happy Christmas and a wonderful New Year,

Warmest wishes,  
Tracey.

**Dear Harald**

**I just wanted to send you an email to thank you for the beautiful ring that you made for me. It is perfect and exactly what we wanted. Thank you so much for answering all of the queries so patiently.**

**We would like to wish you and your family a very merry Christmas and a happy new year.**

**Thank you again,  
Colma (Patrick's wife!).**

Dear Harold,

It was very nice to meet with you on Friday afternoon. I very much enjoyed spending the afternoon with you in your shop and am grateful for the advice you were able to convey.

Thank you also for your patience and for directing to me the best diamond that suited what I was looking for according to my budget, and for ensuring that I was comfortable and happy with diamond I chose.

Best regards

Mark

Good Morning Harold,

First of all I would like to say that my wedding ring arrived this morning.

It is just perfect I really love it.

Thank you so much for your help, professionalism and especially patience when I was choosing my engagement ring and our two wedding bands. I know I sent alot of emails trying to get the perfect rings for me and but it was worth it as I now have two rings I will cherish forever.

I would recommend your establishment at any time and will most definitely do so in the future.

Many thanks for everything and you never know we could be back over some day.

Emma.

Hey you guys,

I was in touch with the jeweler that looked after us a few years back in Antwerp.

I told him ye were planning a trip over on a weekend visit.

I'd suggest ye drop this guy an email, that's how I did all the organising of Foz's one. I had an idea of what she wanted, I described it to him on an email and he was able to send me back pictures of what I wanted. I gave him the budget and he showed me examples of what I'd get for within that price range. At the time I saved between 40% - 50% on what I would have paid here. I don't know what the prices are like now but there's definite savings to be made.

Paddy

Hi Harold

I must say I did have my hand over my mouth for a lot of those pics!!!;)

Comparing the pics of both diamonds on my hand I'm still drawn to the squared. I have tried on mostly squared diamonds and my employer has a princess cut diamond ( always asking to try it on!!) I do like it but Iv grown to prefer the softer corners of the cushion. Her ring is nice on my finger but she has diamonds on a very thick band so I reckon if I get a plain thin band high setting that this will suit my "fat" finger better!!!!???????

I must say I'm amazed by your thorough response every time!!

I no for a fact that I would not receive this attention from any jeweller here in Ireland!

Regards

Myra

Hi Harold,

My rings were delivered this afternoon. You did a fantastic job...they are wonderful. They are so clean again. You've totally restored their natural beauty. I just love them&I am delighted to have them back.

Thank you very much.  
Best wishes,  
Claire

Hello Harold  
Apologies for the delay.  
The ring looks fantastic.  
Thanks very much for passing on the cost difference in the diamonds,  
you are a true gentleman.  
Best regards

Peter

Dear Harold,

Just a quick message to say thank you for resizing my ring and for creating such a spectacular engagement ring. It is truly amazing, I love it and can't wait to come see you again!

Warm Regards,

Donna

My rings arrived today!! I'm really happy with them and my engagement ring looks even nicer now that it's cleaned!! Thank you so much for everything. I've been recommending you to anyone I know who's getting engaged!! Again, thank you so much.  
Siobhan

Sent from my iPhone

Harold,

We received the ring safe and well on Wednesday.

We cannot over emphasise how happy we are with it. It is truly spectacular; so delicate and more perfect than we could have possibly imagined. Most people say it is the most beautiful engagement ring they have ever seen, and we would agree!

Thank you for making it possible, and taking the time to ensure we got exactly what we wanted. You can be certain that we will be good ambassadors for your business!

Best wishes,  
Jonathan & Catherine

Hi Harold,

I just wanted to say thank you so much for our wedding bands that arrived last Tuesday!

Both fit us perfectly and were exactly as we ordered by email.

Ben is not used to wearing a ring and he commented on how comfortable the 'comfort fit' band is for him to wear.

We are both delighted that we didn't have to travel to Antwerp and that the process was made so easy to buy the wedding bands from you, all by email. We are obviously really happy with my engagement ring also.

We will be recommending you to any friends or relatives of ours that we know getting married in Dublin or London as you have provided us with great value for money and excellent quality rings!

We'll be in touch with you again if we have any jewellery purchases to make in future:-)

Thanks again,

Ben & Maev.

Hello Harold

We got the ring safe and sound last Saturday. We love it.

Its really beautiful and everyone loves the unique design and Sapphire.

I've been wearing it for a week and can say with confidence that its the perfect fit and extremely comfortable, I have even forgot I was wearing once or twice.

We were wondering though, in the future if we wanted to add more diamonds along the the sides of the ring. Is that possible?

Thank you very much for your hard work.  
Best Regards

Maria & Taku

Harold,

I have just returned from a trip with work and gave Eileen the ring today. I just want to say how thrilled we both are. The ring is absolutely beautiful. Thank you so much for your time, effort and keeping in contact with me. We have had so many people asking where did we buy it so I'm sure you will be getting some more customers.

I will email you a picture soon for your website.

Thank you so much once again.

Kindest regards,

Ciaran and Eileen

Morning Harold.

Trust you enjoyed the festive break?

Just wanted to give some feedback .So, I finally popped the question on the 28<sup>th</sup> Dec and she thankfully said yes ☺. To say she is please with the ring is very much an understatement, it's always a big unknown buying such a thing for someone and I can happily say it exceeded all expectation. I explained the journey I went through and my meeting with you in Antwerp and she couldn't believe it.

I personally would like to say a big thank you again for spending all the time you did with me on the day. I found your experience and advice invaluable *Åf çÃç , ¬Ãç € œ* resulting in the perfect ring!

Any future jewellery purchases will definitely involve a trip to Antwerp! ;-)

Best regards.

Mark.

Hi Harold,

My ring arrived today - its perfect thank you!

I appreciate your help over the last few months to help make the 'perfect' wedding ring. The two look really good together and I'm really pleased with how the set have turned out!

Thanks again,  
Jane

Morning Harold

Hope you are well, I received my ring in the post (very speedy delivery)

Thank you so so so much I LOVE it , Its Fantastic, Im sparkling away here  
this morning

Heres hoping the sparkle lasts ( **editor's comment: we made a new ring to replace the horrible Irish one**)

Thanks Again Harold , Have a great Christmas ("")

Kind Regards

Aoife

Dear Harold

....

I am happy to say that Martine and I were married on Saturday, 22nd September. In addition, we are both very pleased with the wedding bands that we received. We are very grateful to yourself, William, and your team, for getting the bands to us during your refurbishment.

We would thoroughly recommend Philippe Harold to anyone; and we hope to make contact with you again in relation to other happy moments and celebrations going forward!

With genuine gratitude, and warmest wishes now and for the future,  
Declan and Martine.

Hi Harold

Just wanted to let u know we got the ring from the mail centre yesterday evening - and i LOVE it! Its stunning and exactly as i had hoped - thanks so much.. il be back in touch when i need my wedding

band.. will be more relaxed about the process next time too - i promise!!!

Carolann

Dear Harold,

Wow!! This engagement ring is indeed a wonderful creation; absolutely beautiful!! I thank you, and all of your team, most sincerely for all of the time, creativity, craftsmanship and genius invested in this project. You have truly progressed it to an outstanding conclusion!

Declan

Hello!

Wow, thank you so, so, so much for all the brilliant information. I have read great reviews about you online already but **your email proves to me that you are of superior quality in professional services in this industry.**

I will discuss with my fiancÃ© © this evening about what his availability is like for later in the year and I will contact you again to see if those dates would be suitable.

I look forward to being in contact again.

I hope you have a lovely weekend (and that there are no plumbing or medical crises!). (reference to professionals not working during weekends!)

Best regards,

Gale

Bonjour Harold,

Je voulais vous dire un tout grand merci pour la bague qui est absolument superbe. Karim m'en a fait la surprise le weekend passe.Elle est vraiment tres belle sur mon doigt.

Je vous souhaite un bon weekend et un grand bonjour a votre epouse,

Farhana

Harold,

What can I say??

The rings arrived today (on our anniversary), and Genevieve absolutely loves them all. I now have to buy her sunglasses!!!

Thank you so much for all your help, patience, knowledge and professionalism. Without doubt we will be back and will tell the world about you.

Thanks again,

Best wishes,

Gavin and Genevieve

Hi Harold,

I just want to say thank you so so much for such an excusite ring. I had thought Conor had gone to Zurich for work, so you can imagine my surprise when he produced the ring on Monday night. Needless to say there was quite a lot of jumping around and screaming like a girl, also many 'oh my god, oh my god I can't believe its real'!

I must say the wait for it was so long I thought I might not have been as excited, as I had been looking at the picture of the antique version practically every second day (driving myself mad!)

But you and your team have done an amazing job, **another worry I had was that the shape my be slightly different and I wouldn't like it but its absolutely perfect, it exactly as it should be and even better : - )**

It's like a work of art or something from a royal collection. My friends and work colleagues were amazed by how unusual and beautiful it is. One saying quite rightly, it's an heirloom.

So thank you, thank you, thank you.

Kind Regards

AndrÃf ©e

Hello Harold,

Just for your information, I was in **the top jeweller in our area** and he spotted my ring and asked if he could have a look. When i took it off **he said it was one of the nicest set princess cut rings he had ever seen**. Major compliment. I left with a bigger smile on my face!!

Rachel

We are very glad to let you know that it arrived today!! WAHOO!!!:-))

It is an absolute little beauty and a credit to you and your staff!!! It fits perfectly, sparkles beautifully and the corners look lovely - don't think i will change them but will wait until i have worn it for a little while before deciding fully!

Thank you so much for all your help and honest advice but most of all thank you so much for your patience with it all. **Without your expertise and advice i don't think we would have got as good a quality of product.**

Thank you so much! We really do appreciate it all!

There is no doubt but we will be in contact again with you in the future and will certainly be recommending you to our friends!!!!

Thanks a million Harold,  
Louise and Alan

One last thing have you any advice on the care, cleaning etc of the ring?

any advice would be appreciated. Thanks, Louise. Date: Wed, 23 May 2012

Hi Harold,

I received my wedding band in the post today. It is a gorgeous ring, I love the detail of the beading and the diamonds all the way round.

**I haven't seen a ring as nice as this ring in any of the shops here.**

Also I would like to note that everywhere I go, people admire my engagement ring and when I speak to people they focus their eyes on the ring and

ask me where I got it.

Thank you very much again.

Helena.

Hi Harold,

I just wanted to mail you to let you know that we received the ring last week. Masina loves it also **so it looks as though her initial concerns were not warranted.**

Thank you very much for all your help, advice and assistance with the ring. It is greatly appreciated.

We will be in touch again closer to the wedding to choose wedding bands.

Kind Regards

Colm

Dear Harold,

...

Can i take this time to tell you that, my friend purchased his wife's ring in Antwerp which is why I am going to do the same, and he spoke so highly about the quality of service. So last year I emailed a few of the jewellers, including yourself. **Let me just tell you that you were the only one who offered way beyond the help and advice i could every hope and dream for.** I am still shocked that with every reply you sent me, you sent photos and new information. I really am touched by your generosity of your time you have dedicated to me, considering you do not know me. But rest assured, i will be coming over and will make an appointment with you. Well..... my partner will be the one making the appointment :-)

Thank you so much again Harold.

Hi Harold,

Ronan and I would also like to thank you again for the beautiful ring you created for me. We found the whole experience from the research, to choosing the stone and designing the setting to be an extremely interesting and gratifying process. The ring itself speaks for itself, I am still looking at in awe every day  **I have had a number of people comment that it is the nicest engagement ring they have ever seen and most importantly, it is definitely the nicest ring I have ever seen! It really surpassed all of my expectations** and I am so thrilled with it.

I will be onto you for my wedding ring when the time comes, I'm thinking about it already but will concentrate on some of the other aspects of my wedding for the moment!

Thanks again,  
Jane

Hi Harold

I've just received and opened my package. **It's even better than I expected!** Fabulous. I've no doubt my girlfriend will feel the same. Wish me luck! Thanks for all your help.

Eoin

Harold

We received the ring yesterday! It is perfect! I love it!!

I will send you a picture, but **I have received a lot of compliments** in work today!! It is sparkling away!!

Thanks so much!!

Michelle K.  
Human Resources Manager

Hello Harold,

Hope you are well.

Just to say that the ring arrived on Wednesday.

We are absolutely thrilled with the engagement ring. It is really beautiful and totally exceeded our expectations. The pictures of the ring looked lovely, but **the real item is stunning, very delicate, elegant and perfectly made.**

Thank you very much to you and your team for designing and making such a beautiful piece. As you are well aware by now, **I am fussy and I am a perfectionist and I really wanted the ring to be perfect. It is and I love it.** Thank you.

Kieran and I are looking forward to announcing our engagement to our families during Christmas and we are delighted that we now have the ring to show off.

Hope you have a wonderful Christmas and every Best Wish for the New Year.

Kind Regards,

Mairead & Kieran

Hi Harold,

On behalf of Philip and myself, I'd like to express our sincere thanks and gratitude to you for my wonderful engagement ring. It has brought much joy and happiness and I have received many compliments on its originality and beauty. **We would like to thank you for your time, patience and expertise in helping me design the ring that I always wanted. We had such a fantastic time in Antwerp, and your service made it all worthwhile.**

Thank you, Sarah and Philip (N.Ireland)

Having had a look at all the jewellers in antwerp in the ADJA, we really want to go with your jewellers, seeing as Mick and Lorraine recommended you(ref number 26404931) we would be delighted if you could do this for us as you have been most helpful and we'll be needing wedding bands also.

Thanks again

Colm

Hi Harold,

Just a quick message to say THANK YOU!!!! The ring arrived here on friday afternoon and its spectacular!!! Thank you for all your hard work!!!

Thank you again,

Siobhan and Paddy

XXXXXXXXXXXX

Dear Harold,

I just want to let you know that my engagement was great!

She was swept of her feet because she didnt see it coming and because she was amazed by the ring.

It was exactly what she was dreaming about her whole life!

So thank you once again for everything.

I will go back to that website and add my story.

You can also send me some pictures for wedding bands with prices.

Thank you

Ivan

Harold,

I hope you are keeping well. We just wanted to drop you a quick line to say thank you for all of your patience and hard work making the rings for us. They are truly beautiful, and we are delighted with them. I must say your manner was highly professional at all times and your degree of flexibility when it came to collection was exemplary. We are both very grateful.

Sincerest thanks and best wishes,

Trevor and Elaine

PS If you wish, you can use this as a testimonial on your website.

Hi Phillipe,

I hope this email finds you in good health.

Myself and my Fiancée Sandra are planning on visiting you again!

We were so happy with the service we received, which, on top of a beautiful ring, included coffee & cakes, restaurant recommendations, cultural points of interest and many more tips, that we are planning on coming back to buy our wedding rings from you.

Since visiting you my cousin Geoff bought his fiancée's (Louise) ring there and was also very happy.

Would it be possible that I make an appointment to see you on the 5th of December?

We are arriving on Sunday the 4th and are leaving Tuesday evening the 6th.

I'm sure Sandra will contact you next month to tell you in more detail what she wants but I've organised the trip as a surprise so she won't know we're going for a few weeks.

Let me know if there is any issues!

Kind Regards,

James

Oh, Harold, THANK YOU SO, SO MUCH! ( complimentary servicing)

We genuinely did not expect that, especially with the replacement of a stone.

My goodness, I'm truly speechless.

Thank you again,

John & a VERY Happy Sarah

Dear Mr. Harold,

I am writing to you as back in August, my boyfriend and I took a trip home to Ireland where he proposed to me with a very beautiful ring the most beautiful I have ever seen! I love it!! His name is Colin Barrett and I believe he was in touch with you over a few months while the ring was being designed. He completely surprised me with the ring I had no idea he was doing so much planning and no idea he was going to propose to me! It was the happiest moment of my life. So now my Fiance and I want to thank you again , I am over the moon the ring really is beautiful and I have had so many compliments about it. Thank you again, we have a wonderful wedding to plan now!!

Best wishes and keep up the amazing work !

Elaine and Colin x

Hi Harold

I got my ring yesterday - its absolutley gorgeous, really love the square setting, it really shows of the diamond much better.

Many thanks for completing on time and not charging any additional fee!

Thanks

Sheena and Dermot

Dear Philippe,

Just a quick note to thank you so much for my beautiful engagement ring which we purchased from you in July. It brings a smile to my face every time I look at it! Thank you also so much for your utter patience and professionalism in dealing with the design of the ring. The ring is much admired since we came home and we have recommended you to all our friends. I look forward to returning to you for our wedding bands before our wedding next August.

Kind regards and best wishes,  
Noelle and Shane

Hi Harold

Happy New Year.

Sorry We are just getting to write you an email now. Christmas was a very busy for us both. We got engaged on the 18th of December our family and friends where thrilled. We are both delighted with the beauty and craftsmanship of our ring it is perfect and exactly what we wanted. I was a little unsure about how the finished piece would look but I am certain that we made the right decision asking you to make our engagement ring. I can't stop smiling every time I look at it its perfect and the diamonds look amazing they are excellent quality. I

have had strangers comment on its beauty, its a real talking point.

Thank you for being so patient with Ryan and I and for passing on your extensive knowledge regarding engagement rings. You really are a true professional and a joy to work with. We both feel that we received the highest level of service, the whole shopping for an engagement ring experience was very enjoyable.

We will be in touch in the future.

Best wishes and king regards

Many thanks

Nicki and Ryan

Hi Harold,

I received that ring yesterday, thanks so much, Valerie is so happy with it.

We will hopefully be getting our wedding rings from you also, and I would like to get

Valerie some diamond earrings too.

It was great dealing with you Harold and I will be advise people to do as we did

And go to you for their jewellery.

Thanks again,

Aidan

Hi Harold

The package arrived this afternoon so thank you very much.

I was amazed at the craftsmanship & how beautiful it turned out.

Barbara loves the ring as I gave it to her tonight!

Thank you for dealing with me in such a tight schedule (1-1.5 hrs) if you remember!

I will recommend all my friends to you & will be doing business with you again in the near future!

Thanks for making this very important & special occasion so special.

John Michael

Harold,

WOW! That necklace is stunning. You are really gifted! I just wanted to ensure that the ring was handmade - that is why I asked.

I find that a lot of jewellers here in Ireland use poorly cut diamonds as they are set into rings and are un-certified so therefore the jewellers think they can get away with charging a premium price and they do - as the majority of Irish consumers don't do their homework before making a diamond purchase and therefore are unassuming. I know quite a bit about diamonds, I educated myself quite thoroughly on the subject before purchasing my engagement ring. I am actually a scientist so I found my diamond research very interesting - learning about scintillation, refraction, crown angles, pavillion angles, fluorescence etc. etc. Cut quality is of paramount importance to me. Hence, I am contacting you regarding my wedding ring. I have only heard good reports on forums such as [weddingsonline.ie](http://weddingsonline.ie) and [boards.ie](http://boards.ie).

Best wishes,  
Laurie

To Mr Harrold

Just a short email, to confirm the ring you designed for my fiancée © Laura has arrived today, and it is truly magnificent. I will be the first to admit that I was dubious about buying a ring from you online, but the workmanship appears flawless.

Thankyou for all your time and patients in producing this ring, and the prompt emails to Laura. If ever I'm asked for a recommendation for a jeweller, then you will be first on the list. Also we may be back in touch regarding the wedding bands

Your Gratefully

Alexis

Hi Harold,

Thank you so much for all your help in choosing Aislings engagement ring yesterday. The reaction on her face when she saw the ring for the first time made the trip worth while, she is the happiest girl in the world at this moment and the reaction of her friends and family when they see her ring, just confirms to us the right decision we made when deciding to purchase this magnificent ring with you. In all the excitement of seeing the ring we left your jewellers without its holder case, would it be possible to post it over as it would be nice to have a case with your badge on it to store the ring as there is certain times during work when she will be not be able to wear it. Thanks so much again for a wonderful experience.

Kind Regards,

James M.

*Dear Harold,*

*Just a note to say a huge thank you for my ring- it was far beyond my expectations and I have have recieved so many complements on it! Nothing I saw in Ireland (even those that were double the price) compare! I look forward to purchasing our wedding rings next year.*

*I would also like to ask about daily care as I am not familiar with Palladium white gold alloy- while I will send it back to be rhodium plated i understand it will last longer due to the palladium? Is there a cleaner I can use to clean it more often and to keep it in the best condition (e.g. on a monthly basis?)*

*Kind Regards,  
Amanda*

*Thanks Harold - you are very good to provide such honest information.*

*What about a g/ h colour in a cut that you suggest in a VVS2/SI1 - what size diamond could we get within budget to those specifications. I think that we may be in a position to increase the budget to 5500 - 5700 but I have to speak to Kieran to confirm that. I know that I am referring to the specifications but really I don't as *when we visited jewellers here in Ireland many of the diamonds did not have certificates and we had to rely on the word of the jeweller, most of whom would not or could not confirm the clarity.**

*Elaine*

Dear Mr Harold,

I have organised to visit Antwerp at the start of february to purchase an engagement ring. I have read so many reports about you from an Irish forum, all very impressive. Word of mouth truly is the best form of advertising! In advance of coming over to you from Ireland, would you prefer dollars or euro? It would be nice to take advantage of favourable dollar rates at the moment?

Best regards,

Keith

Hi Harold,

To be honest I like the way your business works, the pdf was very self explanatory and professional, something hard to find on the jewellery industry and on all those websites that you mention.

kind regards,

Luis

Hi Harold,

We just wanted to thank you for all you have done. I received the ring last Friday and on Saturday Hanna accepted it with tears of joy, well, I hope they were tears of joy

Imagining how the ring would look after we drew it up during the face to face was one thing but to see it exactly how I wanted it was fantastic. ~~I am so happy~~

we are so happy with how it turned out.

Anyway you took a lot of pressure off of me during the whole experience and for that I am very grateful. As if taking a few days off to explore the older part of Antwerp (which surprised me Æ ☐ “ very nice) was not enough, I got an additional bonus of learning about diamonds and putting the theory into practice.

Thanks again, perhaps we will be in touch again if the opportunity arises.

Many thanks, Hanna & Mark

Dear Harold,

I don't expect you to remember us, as we are no doubt one of the very many Irish couples you have made the most beautiful engagement rings for!

Our names are Andy English & Lourda Tully and we bought my beautiful engagement ring from you in December. Which I must say I love and adore. Thank you so much! The whole process was so special and it was such a wonderful experience choosing the diamond. And then seeing the most beautiful ring, which was even nicer than I had imagined was a very emotional and memorable experience. I would like to most sincerely say thank you.

Lourda and Andy

Hi Harold

I received the rings this morning, thank you very much! Really was speedy, was so surprised to receive them so soon ;-D

I am thrilled with them, they are fabulous, as I dreamed! Thanks again for your fantastic workmanship and for all the documentation that came with it. I couldn't wait to put them on ;-D

We will certainly recommend you to any of our friends getting engaged in the future as it truly was a pleasure dealing with you and we are only sorry we didn't get over in person but we found dealing with you on mail very satisfactory because you knew exactly what we wanted and also delivered exactly what we wanted.

Thanks again and best of luck with everything in the future, perhaps we'll be in touch again in the future if the opportunity arises.

Kind Regards

Julie and Willie

Hi Harold,

Well Terry and I are showing off my amazing ring!! We really can't thank you enough, the ring is better than i ever imagined.

Everything about it is just beautiful. We will certainly be recommending you and your team to everyone we know.....we've already started!! Thank you again for making the whole experience so enjoyable and memorable for us and we'll be in touch about the wedding bands!!

Go raibh mÃf le maith agat (Thanks a million)

Michelle agus Terry x

Hi Harold

We recieved our ring on Tuesday and it really is magnificent, it looks even better when it is on!!

Thank you so much for all of your help and we could not be happier with the outcome, it's even better that we had anticipated.

Chat soon

Clare and Cathaldus

Good morning Harold,

Alicia and I would like to thank you for the wonderful experience you gave us while buying our engagement ring. You really did make it all very easy and clear to us and we will be recommending you to as many people as possible.

Thank you again for everything.

Regards John.

Hello Harold,

I would like to sincerely thank you for all the efforts you took to find the stone of 1.05 carat for me and giving me a lovely ring within my budget. I also could get my mother those lovely pair of earrings. I would remember you always for that.

I went to the "Printemps" store at Paris and the manager of DE BEERS counter Mr Michael saw my ring and appreciated it very much. When I told him I bought it from Philippe Harold, Antwerp, he said it was a very good stone at reasonable price. He informed that DE BEERS would have sold the same ring at their counter for around 10000 Euro. ( he paid less than 6000 Euro)

Here is wishing you good luck and good business for the remaining part of year 2008 and I hope that I come to Antwerp very soon.

I will put on the internet my comments on your LOUPE CLEAN reputation and the efforts you took to help me out to find what I wanted and most importantly within the budget.

Thank you once again and hope we do business once again very soon.

Best Regards,  
Arvind

Dear Harold,

I just wanted to send you an email to say thank you for the wonderful experience we shared with you on our stop over in Antwerp. It really was the best experience and a very educational one at that.

Tony proposed on a Gondola at the Rialto bridge in Venice at dusk and I of course accepted. He did a wonderful job, however I think he was just anxious to get it out of his pocket and on my finger for fear of dropping it in the water.

What can I say, the ring is just stunning. I was very spoilt to say the least. It was such a lovely surprise as you know in the end it turned out that I didn't know what had been picked so it made the occasion even more special and between you and me I really did want the 2 carat but

didn't expect it in my wildest dreams. I must admit I am the envy of every women back home and I believe you have already been contacted by a friend of ours.

Please know that you have two ambassadors in Australia and we look forward to dealing with you again in the future.

Kind Regards

Mel and Tony  
Bar Beach, Australia

Hi Harold,

Firstly a very sincere thank you for the engagement ring.

As you can imagine we were quite apprehensive for a number of reasons but now recognise that we shouldn't have been. The ring is perfect in everyday. And your service and advice leaves a lot of our own so called "jewellers" here in Ireland in the shade.

We will have no hesitation in recommending you to friends and family in the future. In saying that, already we have found out that our friends brother and his fiancÃ© got their engagement ring with you also.

Emma and I are absolutely delighted with the ring. Every time we look at it we see something else to admire. An absolutely first class job and we're so glad that we made the decision to contact you.

We got home safe and sound and I proposed to Emma last Saturday. It had to be that quick as she couldn't wait any longer to get the ring on her finger! We had a lovely weekend (with the Irish weather relenting for a while!!)

We will be in contact in the next year for our wedding bands.

Again thank you so much and talk to you soon.

Best Regards,  
Emma and Mike

Hi Harold,

We just wanted to write a quick email in the way of thanks. At the weekend we received the HRD Certificate safe and sound and of course, the ring arrived promptly the day after you dispatched it back in July.

After Lisa's concerns about the diamond, when we opened the box together we were both stunned by just how beautiful the ring was, it really did exceed our expectations. Lisa still cannot take her eyes off it and has already received compliments from total strangers who have noticed just how beautiful it is.

Thank you for all your advice and help, the whole experience was fascinating and we're really glad we made the trip to Antwerp. Although we haven't set a date for the wedding, when we do will we definitely be in touch for our wedding rings.

Kind Regards  
Graham & Lisa

Hi Harold,

My name is Niamh , and I am the proud wearer of a ring you made recently! My boyfriend Robert proposed to me last Thursday and I said yes! He got the ring made from you. I would just like to say a huge THANK YOU. I absolutely love it. It is the most beautiful ring I have ever laid my eyes on. I am so happy. You did an amazing job.

Hoping to meet you in the future to thank you personally.

Again, thank you.

Niamh

Hello Harold,

Just writing to express my sincere thanks.

Kates engagement ring and wedding band arrived today.

Both Kate and I are absolutely delighted with the engagement ring it is beautiful.

You have made us both so happy. Today when I put the ring on Kate's finger it was like getting engaged all over again.

You have done a totally first class job on the setting and design. To us it is total perfection and a credit to your total professionalism.

You have two life long fans here and any business or recommendations we can send your way we will. Personally, I myself will be back to you for future jewellery purchases. It is rare to find a person as honourable and as helpful as your good self Harold. You deserve every success in business.

With both our sincere thanks and kindest regards to you.

Cathal & Kate

Hi Harold,

Firstly, thank you so much for the first class craftsmanship that both you and your team did on shaping the ring and setting the stone for us. We, especially Teresa, were completely blown away by the how the ring turned out. We were a little concerned that it may turn out differently to what we'd imagined (too flat, too high, too rounded etc) but our fears were completely unfounded. We truly could not have hoped for it to be any more perfect than it is now.

Now, my only problem is that I must try and hide it until the day of the big Q..... !!!!!.

Anyhow, we finally got home safe, sound and tired to our home in Galway just before midnight....somehow 10C doesn't seem so cold..... ;-> .

BTW: We will have no hesitation whatsoever in recommending you to friends and family as the craftsmanship, value and your vast experience and esp guidance truly make it worthwhile and as stress free as possible, (you should give masterclass to Irish Jewellers as the level of service you provide are polar opposites to what we receive here!!)

Once again, dites-vous merci et votre équipe pour le faire une occasion vraiment spéciale et mémorable pour nous.....excusez mon francais.

Kinds Regards

Joseph and Teresa

Hi Harold

While we are already engaged, Rowan brought me for a walk last night, got down on one knee and produced the ring! It was a great susprise.

It is so beautiful. Every time I look at it I love it even more. The time and craftmanship it took to make the ring. The attention to detail is very impressive.

I want to thank you for a number of things:

- 1) Your dedication and time
- 2) Your beautiful design
- 3) Your honesty
- 4) Your professionalism
- 1) Your patience

I have enjoyed the time during the preparations and it was worth the wait.

Rowan and I so appreciate everything and will highly recommend your services without hesitation.

We wish you ever success and happiness Harold.

Thanks ever so much and we will be in touch again for another piece of jewellery I hope!

Rowan and Schevell

"Myself and my girlfriend went to Antwerp to buy an engagement ring. Its a much cheaper route than buying in Ireland, its a two hour flight and you can do so much of the ground work on the internet before you go. We dealt with Philippe Harold ([www.philippe-harold-jewellers.be](http://www.philippe-harold-jewellers.be)) who has a shop on the main drag in Antwerp very close to the station. He has very consultative approach - no hard selling. We'd done our homework and knew what we wanted and he'd emailed us over and back with different options. We ended up buying a solitaire which **we paid 8750 and which was subsequently valued in Dublin at 18500**. Some saving. Definitely worth considering if you're feeling ripped out by Dublin prices". ( my comment: the Dublin evaluation is exaggerated, 14000 Euro would be more realistic )

"Hi Philippe,  
Thank you very much for everything. We are very happy with the ring.  
When I went to a jeweller here, he said that he had heard of you and you would have a good name over here!

Many Thanks,  
Kind Regards,  
Melissa"

Reviewed by: Joanne from Dublin, IRL on Sep 21, 2006

U must go 2 Philippe Harolds - excellent service

My partner & I visited Antwerp last week with a mission to find an engagement diamond & ring. We did our research & came across Philippe Harold as a certified diamond retailer in Antwerp. Harold is the consummate gentleman with a worldly knowledge on diamonds that overwhelmed myself & my partner David. They have been in business since 1937 so have a respected history in the trade. He was patient, professional & always courteous. I would recommend him to anyone looking for great value coupled with excellent customer service. He made our engagement weekend a unique and very special occasion! What more can I say! Go there!

**Would you recommend this to a friend?**

Yes

**Why? / Why Not?**

Harold made the whole experience of buying an engagement ring very special. He was not at all pushy and found us exactly what we asked for and within our budget. His wife and colleagues were very thorough and professional also. A genuinely lovely experience.

"Harold,

I received it, and it is stunning...thanks for everything. I will update you after I return from Italy.

Regards,

Joe "

"Hi Harold,

We are absolutely delighted with the ring and it has received many many compliments from family and friends. A number of friends were very interested in the idea of buying a ring in Antwerp and I will definitely pass your name to them.

Best regards,

Sheila"

Dear Harold,

I've just put the ring on my finger... words cannot describe how thrilled I am with it! It is absolutely beautiful.

Thank you so much for your help and stunning work!

I really am overwhelmed by it!

With best regards,  
Laura

And many, many more...